

Dear Community Leader,

As you may already be aware, on **August 1**, New Hampshire electric customers will see an unprecedented increase in the supply portion of their bill, which will be more than double last August's supply rate. The energy supply rate is a pass-through cost to customers with no profit to Eversource. *The Energy Service rate does not apply to customers on competitive supply or municipal aggregation.*

This anticipated significant rate increase is due to record-high natural gas prices and the global economy. Natural gas is the primary fuel for generating electricity in the region. Given world events, we could see continued volatility in energy supply prices for the foreseeable future.

We recognize the significant financial burden these rate adjustments will place on customers who are already facing higher prices for goods and services.

Governor Sununu, in collaboration with the NH legislative leadership and the Department of Energy, have proposed several financial relief initiatives. Eversource is working closely with regulators and state officials to implement these efforts, and to develop expanded payment and assistance options. More details about these initiatives will be available in the coming days ahead.

Even with these mitigation efforts, we encourage customers to carefully manage their energy use this summer and to shop and compare energy supply prices with energy suppliers. A list of registered energy suppliers can be found on the [NH Dept. Of Energy](#) website.

Visit [Eversource.com/home-savings](https://www.eversource.com/home-savings) for immediate actions customers can take to save money and energy.

We also offer a range of [payment programs](#). These include:

- **Extended Payment Plans**, to help customers pay off a balance over a period of time and prevent service interruption.
- **Budget Billing**, to help avoid seasonal bill spikes with a fixed payment amount each month based on average annual usage.
- **Discount Rate**, for customers with a household income that meets eligibility requirements.
- **New Start Program**, which may eliminate portions of an overdue balance in as little as 12 months with on-time payments.

We will provide additional details on the relief initiatives and expanded payment options as soon as they become available. Please contact me if you have any questions.

Thanks,
Catalina

Catalina J. Celentano
Senior Specialist, Community Relations and Economic Development
New Hampshire - Northern Region

64 Business Park Drive | Tilton, NH 03276
603-266-1358 | catalina.celentano@eversource.com
Cell 603-770-6765